AFCAV Frequently Asked Questions

Last Updated: 12/14/2010

Question or Issue	Response	Posted	Applicable Version
We recently migrated to SDC Version 3.1, Windows 7, 64-bit). AFCAV installed okay, but now we get the following error when trying to run it and it attempts to connect to the CalAuth.mdb database: System.InvalidOperationException: The 'Microsoft.Jet.OLEDB.4.0' provider is not registered on the local machine.	Microsoft does not provide a 64-bit version of the Jet Database Engine. Therefore, when AFCAV runs as a 64-bit application, it cannot locate the existing 32-bit Jet Database Engine driver. A patch is available. If you experience this problem, contact the AFCAV Developer identified in the "Who to Contact" section of the Help file.	12/13/2010	6.1.2001 and earlier versions
Is AFCAV certified for use on standard desktop systems connect to the AF-GIG?	Yes, AFCAV Version 6.x is certified IAW AFI 33-210 for use on standard desktop systems connected to the AF-GIG. A copy of the certification letter is available on the Metrology & Calibration Functional Area on the AF Portal.	12/13/2010	6.x

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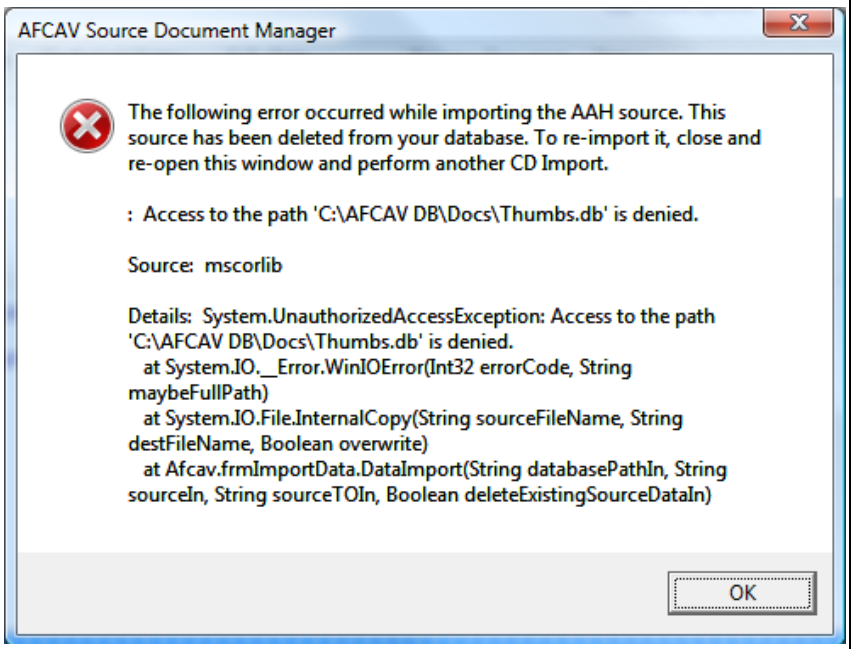
I get the following error when trying to apply the November 30 2009 CDs. Furthermore, AFCAV indicates that the Source Document import failed. However, when I close the Source Document Manager screen and view my source document dates on the About screen, they show that the source document dates have been updated to November 30 2009. Were the Source Documents updated? 	You may safely ignore this error. During duplication of the CDs, a hidden windows system file, named thumbs.db, was unintentionally copied to some of the CDs' Docs directory. During the import, AFCAV attempts to copy all the files in the Docs directory to your database location. However, this file, if it already exists in the destination directory, may be protected from being overwritten, resulting in this error when AFCAV attempts to overwrite it with the CD's file and causes AFCAV to think the entire import failed. Fortunately, this error occurs after all the data has been updated. Therefore, you may safely disregard this error. Despite what the error notice states, the source update has completed successfully. No further action is required. To verify your Source Document dates, open Help, About AFCAV, and select the Source Docs button. It will list all your Source Documents and their respective date. As you can see, they will have been updated to November 30 2009.	11/30/2009	6.1.2000 and all earlier versions
If I already have Internet Explorer (IE) open when I select *Check T.O. Catalog*, AFCAV opens WebATOMS in that instance of IE. Is there a way to force AFCAV to launch a new instance of IE?	Yes, you can force AFCAV to launch a new instance of IE by changing a setting in your Internet Options. Open IE and select the Tools --> Internet Options menu. Select the Advanced Tab and uncheck the *Reuse windows for launching shortcuts* checkbox.	8/2/2007	5.0.3001

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I recently started receiving the following error when checking for updates: The request failed with HTTP status 404: Not Found.	This error is caused by using an out-dated version of the AFCAV runtime. All users should upgrade to the latest version available on the November 30 2009 or later CD.	11/30/2009	Prior to 5.0.2326
The following error occurs when I open the AFCAV Source Document Manager from the Tools → Import Data menu: Could not load file or assembly 'System.EnterpriseServices.Wrapper.dll' or one of its dependencies. The system cannot find the path specified.	This error occurs due to a corrupted Microsoft .Net Frameworks 2.0 installation on your computer. Users that have experienced this error were able to fix the problem by uninstalling and reinstalling the Frameworks. Information on repairing and reinstalling the Frameworks can be found at the following link: http://support.microsoft.com/kb/908077/en-us To date, this error has only occurred at Air National Guard sites.	7/16/2007	5.0.3000
The following error occurs when I check for database updates: Server was unable to process request. Specified cast is not valid.	This error is caused by using an out-dated version of the AFCAV runtime. All users should upgrade to the latest version available on the November 30 2009 or later CD.	11/30/2009	Prior to 5.0.2326